**SCRIPT FOR ANONYMOUS PHONE CALL NOTIFICATION OF PARTNER OF INDEX CLIENT**

**Please note:** This script should only be used after the index client has given consent for this means of notification.

**Phone conversation**

* **Greetings**

Hello, good morning/afternoon ……… **(Name of the partner)**

* **Introduction**

My name is Mr / Mrs ……..… **(Counsellor’s name)**.

**(Pause for a few seconds, then repeat the partner’s name** to confirm if you are on to the right person)**. If this is confirmed, then continue**

I am a health counsellor calling from ……... **(Name of facility)**.

**Find out if partner is able to talk at the time or will prefer to be contacted at a scheduled time or will contact health counsellor at own convenience**

Can you talk at the moment or would you prefer I call later?

**If yes, continue to reason for call; otherwise get a convenient Day and Time from the partner**

* **Reason for Call**

There is reason to believe that you may have been exposed to an **infection,** andI amcalling to offer you free tests to determine if you are infected or not.

**What Infection? What does that mean?**

There are different types of infection, and in your case, the possibilities are Tuberculosis, Candidiasis or even HIV.

**Where did you get this information?How do you know? Who told you?**

We routinely monitor certain infections of public health significance through public health surveillance, so that is why we know you have been exposed to one of these infections.

**Which one of the infections?**

We would need to carry out the free test to know which one(s).

**(Do not discuss or refer to a patient as source of information).**

**HTS – Options**

When will it be convenient for you to have these tests done?

1. I can do this test for you if you come over to ….. **(name of hospital)**
2. Or I can meet with you at a place convenient for you?
3. Also, depending on where you live or work I can send you a list of health facilities near you, where you can carry out this test.

**If you still have the audience of partner of index patient at this point then say;**

You may or may not be infected. If you are not we will provide you with information on how to remain free of infection. If you are infected there is free treatment available.

**Ending the Conversation**

* **If partner is undecided**

May I call you later to follow-up?

**(Plan: Repeat call in 1week)**

* **If partner says No**

May I send you a list of health facilities near you via text message so you can go and have test at your convenience? - No

Do you mind if I call again to follow-up? – No

You can reach me on this number if you change your mind ……**(Send telephone number to partner of index patient via text message)**

**(Plan: Repeat call in 2 weeks)**

* **If partner is willing**

**Plan: Jointly decide on place, date and time of HIV test, and provide HTS as planned.**

Other screening/tests to be carried out should include:

* Clinical screening for TB – Do you have fever, cough, weight loss or night sweats?
* Collect sputum for GeneXpert
* Check the mouth for whitish patches which would suggest Candidiasis