

**MINISTRY OF HEALTH**

**Script for Partner Notification**

1. **SMS**

Initial text messages:

* I am XX with the XX Health Facility and I need to speak with you as soon as possible. Please call me at #.
* Hi [patient name], I am XX with the XX Health Facility and I need to talk to you about an urgent health matter. Please call me at #.

When you get a request from initial text message asking for additional information:

* This is a serious matter. I can tell you more when you call. Please call me at #.
* The information is confidential, but I can tell you more when you call. Please call me at #.

1. **Phone Call**

Good day. My name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and I am a health care provider at [Facility Name]\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

Am I speaking with \_\_partner’s name\_\_\_\_\_\_\_\_\_\_\_\_\_\_?

**[IF NO]:** Is \_\_partner’s name\_\_\_\_\_\_\_\_\_\_\_\_\_\_ available?

**[If partner is not available]**: Thanks. I’ll try back later.

**[If YES]:** To confirm I am talking with the right person, can you tell me your age? **[Confirm age provided is same or within range of age reported by index client]**

**[If age is not same]:** I’d like to plan a time to meet you in person. When is a convenient time I can come to your house/work?

**[If identify confirmed]:** I have some important information for you. Are you in a private location? Is now a good time to talk?

**[If NO]**: When would be a better time for me to call you?

**[If YES]**: My job to talk with people who have been exposed to HIV and other infections. Everything we talk about is private. I am calling because we recently learned that you may have been exposed to HIV. It is important that you get tested for HIV right away so you can learn your status. Treatment is free of charge and can prevent serious illness.

* **[For community HIV testing, preferred if available]:** I come to you and give you the test for HIV. When can we meet?
* **[For escorted HIV testing, preferred]:** We can go together to [Name of health facility] for HIV testing. When can we meet?
* **[For referral for HIV testing, last alternative]:** I can refer you to [Name of health facility] for an HIV test as soon as you can go. When can you make time to come to the clinic? Its important you get tested as soon as possible. HIV testing services are available Monday – Friday from 8:30 in the morning until 5:00 in the evening.

1. **Field Visit (at home or work)**

Good day. My name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from [Facility Name]\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

I am looking for [partner’s name]. Is he/she around?

**[IF NOT]:** Ok, thanks. Do you know when he/she will be back?

**[Once the partner is in front of you]:** Is there a private place that we can talk?

**[Once you are in private area where others cannot overhear]:** To confirm I am talking with the right person, can you tell me your age? **[Confirm age provided is same or within range of age reported by index client]**

**[Once identity is confirmed]:** My job to talk with people who have been exposed to HIV and other infections. Everything we talk about is private. I am here because we recently learned that you may have been exposed to HIV. It is important that you get tested for HIV right away so you can learn your status. Treatment is free of charge and can prevent serious illness.

* **[For community HIV testing, preferred, if available]:** I can test you for HIV right now. Shall we get started?
* **[For escorted HIV testing, preferred]:** We can go together right now to [Name of health facility] for HIV testing. Shall we go?
* **[For referral for HIV testing, last alternative]:** I can refer you to [Name of health facility] for an HIV test as soon as you can go. When can you make time to come to the clinic? Its important you get tested as soon as possible. HIV testing services are available Monday – Friday from 8:30 in the morning until 5:00 in the evening.

**Additional message of confidentiality assurance**

* Reassure the partner that you will not disclose their results to anyone and that you will not tell them who provided their contacts.
* In case the partner also tests positive, we shall request he/she provide sexual contacts and help the partner start HIV treatment right away